

ABOUT US

Ungooroo Aboriginal Corporation (UAC) is a 100% Aboriginal owned not for profit community organisation based in Singleton that manages the Integrated Team Care (ITC) Program on behalf of the Primary Health Network (PHN).

The objective is to provide a clinical and non-clinical service to support local Aboriginal and Torres Strait Islander people with Chronic health conditions. To improve their use of health services and promote the importance of improving health outcomes.

WHAT WE OFFER

The Integrated Team Care (ITC) Program provides an Aboriginal Care Coordinator and Aboriginal Outreach Worker that can help Aboriginal clients/patients who have Chronic health conditions by providing practical clinical/non-clinical support and assistance in:

- Support attending appointments with local General Practitioners and other specialised professionals
- Follow-up care
- Assisting with completing forms (if needed)
- Communicate instructions given by Primary Health Care providers
- Accompany to Allied Health specialists:
 - Physio
 - Dietician
 - Podiatrist
 - Psychologist
 - Occupational Therapist
- Outreach (if/when required)
- Collection of prescribed medication from Pharmacies
- Ungooroo's ITC Program covers the Singleton, Muswellbrook & the Upper Hunter areas



UNGOOROO
ABORIGINAL CORPORATION

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ITC
Integrated
Team Care Program

INTEGRATED TEAM CARE (ITC) PROGRAM

WHAT CAN THE OUTREACH WORKER HELP YOU WITH?

The Outreach Worker can help by distributing information/ resources to Aboriginal and Torres Strait Islander people about how to access and understand available services such as:

- Closing the Gap Incentive (CTG)
- PBS co-payment
- Registration for a Medicare card
- Medicare Benefit Scheme
- 715 -Health Assessments for Aboriginal and Torres Strait Islander people

OUR CONFIDENTIALITY AGREEMENT

At Ungooroo we strive to ensure the highest level of confidentiality. Any personal information will be protected and not disclosed without your consent and/or authorisation

WHAT IS CHRONIC ILLNESS?

For the purpose of the Integrated Team Program (ITC), an eligible Chronic health condition is a sickness that you have or likely to have for more than 6 months.

(Dental is not an eligible condition for the purposes of the ITC Program).



CLIENT ELIGIBILITY AND REFERRAL CRITERIA

To be eligible for care coordination and Outreach Worker under the ITC Program Aboriginal and Torres Strait Islander people must:

- Identify as Aboriginal and/or TSI
- Children are eligible with a current Chronic Illness Management plan
- Have a care plan
- Have a current Chronic Disease Management plan by a local GP or Aboriginal Medical Service
- Be referred by a mainstream GP and/or Aboriginal Medical Service

Once clients/patients are enrolled in the ITC Program they can seek treatment across the Primary Health Network region.

CHRONIC CONDITIONS

Not limited to:

DIABETES

EYE
CONDITIONS
*(Associated
with diabetes)*

CHRONIC
KIDNEY
DISEASE

CANCER

CARDIO-
VASCULAR
DISEASE

MENTAL
HEALTH

CHRONIC
OBSTRUCTIVE
PULMONARY
DISEASE